



## Terms and Conditions

### Order and Pricing

1) All purchase orders are accepted via RF One's acknowledgement only. Orders cannot be cancelled by Customer under any circumstances without the customer first reaching an agreement in writing with RF One.

If an order is already in production, cancellation will result in restocking or cancellation charges. A custom and special order cannot be cancelled.

2) All our prices are exclusive of taxes, duties, international shipping charges and handling fees, or charges imposed by any government authority. Special packing and packaging may cause additional charges to the Customer.

3) The prices quoted are based on an exchange rate \* of 6.80 between US Dollar (USD) to Chinese Yuan (CNY). In the event the US dollars devalue to a threshold of 6.25 vs Chinese Yuan (CNY), RF One reserves the rights to adjust prices which are still even in validity period.

\*The exchange rate refers to the buying rate of USD vs Chinese Yuan published on the official website of Bank of China <http://www.boc.cn/sourcedb/whpj/>

### Shipping and Delivery

1) All quotations are made EXW (Incoterms ICC 2000) Shenzhen China. Shipping or freight charges, insurance and any taxes will be paid by the Customer.

2) All risks of loss and damage to the Products shall pass from RF One to Customer when the Products are shipped in accordance with EXW (Incoterms ICC 2000) trade terms.

3) Delivery time is estimated ship date, instead of receiving date of the goods.

### Payment

1) Payment terms: full payment in advance of shipment by bank transfer. If the Customer fails to effect payment on due date, RF One reserves the right to suspend further deliveries of Products until all payments are received and RF One also reserves the right to impose interests on late payment. Credit limit is approved for selected customer only.

2) In the event of order cancellation or the Customer fails to pick up the ordered Products, the Customer will be liable to RF One for any loss and for the prices of all Products actually completed for shipment and for Products are in production.



## **Warranty and RMA**

1. RF ONE products, exclusive of accessories and consumable goods such as adapters, dust caps, cable assemblies etc which are warranted for limited 4 months, are warranted for a limited period of one year from date of shipment against defects in workmanship or materials or failure to operate as described in product data sheets under normal use, provided that the products are used with compatible components in appropriate environments, and further provided that products have not been adversely affected by another component.

Alteration of the products, cases of misuse, acts of God will invalidate the warranty.

2. RF ONE does not warrant the products against normal wear and tear or normal environmental degradation.

3. The warranty is limited to repair, replace or refund any products that are returned under warranty.

4. This warranty does not cover damage incurred during shipment which is the responsibility of the freight shipping company.

5. This limited warranty is expressly conditioned upon: (1) Customer's payment of the purchase price in full, (2) buyer giving written notice of the defect, reasonably described, to RF ONE within ten (10) days of the time when RF ONE discovers or ought to have discovered the defect, (3) the storage, installation, operation, use, and maintenance of the products in compliance with product instructions, (4) buyer providing seller with a reasonable opportunity to examine the products, and (5) the absence of any unauthorized modification or repair of the products, including without limitation the removal or alternation of any serial numbers or product identifications.